## **Affordable Connectivity Program**

In addition to the Lifeline program, Beresford Telephone is now able to provide the Affordable Connectivity Program (ACP) to our customers. The ACP helps connect families and households struggling to afford Internet service. The ACP, which began December 31, 2021, is expected to be temporary and could end when the funds are exhausted.

| Medicaid   | Federal Public Housing Assistance (FPHA)                 |
|--|--|
| Food Stamps  | Veterans Pension or Survivors Pension Benefit            |
| Supplemental Security Income (SSI)                   | WIC  |
| Free School Lunch Program**                          | Received A Federal Pell Grant during this year           |
| ** The Beresford Schools free lunch program is curre | ently operating through COVID-19 waivers and is excluded |

from this qualification at this time) Subscribers may also qualify if your income is at or below 200% of the Federal Poverty Guidelines

The Affordable Connectivity Program provides eligible subscribers with a credit of up to \$30/month on their Internet service. Qualified customers may receive both the Lifeline and the ACP benefits.

To apply for ACP, go to ACPBenefit.org to submit an online application. You may be asked to provide eligibility documentation. You may also apply by a mail-in application or online with assistance from the BeresfordTel office.

For more information, please go to fcc.gov/ACP for a Consumer FAQ & other program resources.

The Federal Communications Commission (FCC) has made available a dedicated complaint process to address subscriber issues concerning ACP enrollment or participating provider provisioning of ACP-supported services. The FCC's Consumer Complaint Center for ACP can be found at: <a href="https://consumercomplaints.fcc.gov/hc/en-us">https://consumercomplaints.fcc.gov/hc/en-us</a> or call 1-888-225-5322